Staunchly

Management and
System Services
Limited

Staunchly Management and System Services Limited

We are dedicated to delivering ISO Certification and training services to assist businesses in complying with international standards and business protocols. Our Certification services assist businesses in pursuing continual in-house development that leads to operations progress by raising staff understanding, management, and safety.

Staunchly is one of the most dependable service providers, assisting a wide range of businesses in obtaining various Quality certifications. We give the necessary training to assist in the implementation of various quality certifications.

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ABOUT STAUNCHLY

Staunchly Management & System Services Ltd. (SMS) is adamant about conducting all Management system Certification tasks in an objective and fair manner. SMS individuals, whether internal or external committees, who may have an effect on any certification process must operate impartially and not allow commercial, financial, or other influences to compromise their impartiality.

Staunchly offers one-of-a-kind ISO Certification and training services to help businesses improve their performance by establishing the business-standard procedures that must be followed in order to achieve their goals and objectives.

By increasing employee knowledge, management, leadership, and commitment, our unique ISO Certification services assist firms develop an organizational culture that naturally engages in a perpetual cycle of self-evaluation, correction, and advancement of operations and processes.

We've created a complete set of ISO Certifications to meet the unique requirements of a wide range of industries. We are able to build custom-fit solutions to challenging situations by combining global coverage and local understanding with our broad variety of services. We can accommodate a wide range of projects thanks to our comprehensive range of interrelated services and modular approaches.

COMPANY EXPERIENCE AND CAPABILITIES

The Staunchly knowledgeable staff has nearly two decades of expertise assisting clients with an extensive range of ISO certification and training services. In Africa, Asia, Europe, and the Middle East, we have a number of associate offices.

Our distinct approach to problems stems from our efforts to date to achieve global goals while fulfilling local requirements. This distinctness is achieved tenaciously by providing services that are superior to those provided by competitors and by having the option to associate with the world's key established and rising markets.

You may simply use our network from anywhere in the world to obtain excellent ISO certification and training from local experts with local understanding, making it easier for enterprises managing activities in remote places.

15+	25+	30+	8+	2000+	150+
Year Experience	Overseas Locations	Countries Client Presence	accredited Standards	Certified Clients worldwide	Auditors Globally

OUR VISION

We intend to be the leading CAB in the certification, validation, and verification business by the end of 2025. Provides a Diverse Range of Certifications. To become the world's leading provider of ISO certification and training services.

OUR MISSION

To be a forward-thinking firm known for its transparency, great reputation, and impartiality, while also improving competency across the board.

To add value to our clients' businesses by providing systematic education and assistance in obtaining ISO certification from a reputable panel of ISO experts..

GLOBAL REACH, LOCAL SERVICE

Our affiliate offices in Africa, Asia, Europe, and the Middle East help us to operate globally. The Head office is in England, UK, while the Corporate Office in Delhi, India. We have affiliate offices in more than 25 countries throughout the world. We are well positioned to serve firms who operate operations remotely or in unfamiliar territories since we have local people and understanding.

ISO INTRODUCTION

Implementing internationally known standards such as ISO certifications is critical for fulfilling worldwide quality requirements in today's globalized world, which is defined by fierce rivalry and rapidly changing market conditions.

Founded in 2006 and registered with the Registrar of Companies. Staunchly is one of the most dependable service providers, supporting a wide range of businesses in obtaining various quality certifications. We give the necessary training to assist in the implementation of various quality certifications. SMS personnel, whether internal or external committees, who could influence any certification process are required to act impartially and shall not allow commercial, financial, or other pressures to compromise their impartiality in any way.
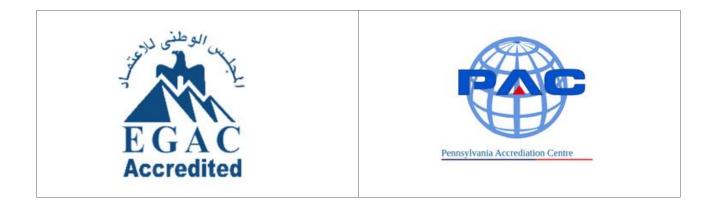
IMPORTANCE OF ISO CERTIFICATION

This simply implies that your organization has been certified as meeting certain business quality procedures and regulations.

- Every procedure is audited and standardized.
- Problems are identified fast.
- Increased client satisfaction and trust
- A better grasp of the demands of customers
- Cutting costs in all areas of your business
- A better image of your organization
- A better understanding of your company's employees
- Increase employee participation
- Easy access to solutions to frequent problems

ACCREDITATION BODIES*

For Management System Certifications, Staunchly Management & System Services Ltd. is accredited by the Egyptian Accreditation Council (EGAC) and the Pennsylvania Accreditation Centre (PAC).

OUR SECTORS

We offer ISO services that fit all types of businesses, ranging from household trading to aviation services.

Agriculture	Nuclear & Energy	Pharmaceuticals	Construction	Engineering & Consultancy	Household Goods
Repair & Motor Vehicles	Information Technologies	Schools & Education	Publishing Companies	Machinery & Equipment	Transport & Logistics
Trading & Manufacturing	Electrical Instrumentation	Hospitality Industries	Aerospace	Hospital & Medical	Others

WHAT
WE CAN OFFER?

STAUNCHLY OFFERS CERTIFICATIONS & TRAINING SERVICES FOR THE BELOW ISO STANDARDS:

01	ISO 9001	Quality Management System
02	ISO 14001	Environmental Management System
03	ISO 13485	Medical Devices Quality Management System
04	ISO 45001	Occupational Health and Safety Management System
05	ISO 50001	Energy Management System
06	ISO 22000	Food Safety Management System
07	ISO/IEC 20000-1	Information Technology — Service Management
08	ISO/IEC 27001	Information Security Management System

ISO 9001
QUALITY MANAGEMENT SYSTEM

01

ISO 9001 is entitled as the international standard that designates provision for a quality management system (QMS). It is published in 1987 by the International Organization for Standardization (ISO), a worldwide agency that includes the national standards bodies of over 160 countries in the world.

2015 is the most prestigious standard in the ISO 9001 series and the only standard in the series to which businesses can certify the value of their management system.

ISO 9001 designates provisions for a quality management system when a corporation:

- Requires showcasing its capability to constantly offer products and services that meet customer and applicable statutory and regulatory requirements.

- Intends to improve customer satisfaction by effectively applying system, comprising processes for enhancing the system and the affirmation of compliance with customer and applicable statutory as well as regulatory concerns.

Benefits of ISO 9001:

- Puts great importance on leadership engagement
- Helps address organizational risks and opportunities in a structured way
- Uses common structure and terms that are specifically helpful to organizations using multiple management systems, such as those for the environment, health and safety, or business stability.
- Addresses supply chain management more efficiently
- More user-friendly for service and knowledge-based organizations

ISO 14001
ENVIRONMENTAL MANAGEMENT SYSTEM 02

ISO 14001 Environmental Management System (EMS) is defined as a systematic framework to effectively regulate the immediate as well as long-term environmental impacts of a corporation's products, services and processes.

ISO 14001 designates the requirements of an environmental management system that a corporation uses to improve its environmental performance. It is ideal to implement ISO 14001 in a corporation that seeks to regulate its environmental responsibilities in a systematic way, contributing to the environmental pillar of sustainability.

Benefits of ISO 14001:

- Recognizes cost savings with emphasis on resource, waste and energy management
- Develops corporate image and credibility
- Quantifies, monitors and controls the impact of operations on the environment, now and in the future
- Guarantees legislative awareness and compliance
- Enhances the environmental performance of supply chain
- Protect the business, assets, shareholders and directors
- Potentially reduces public liability insurance costs for your organization
- Grows your access to business partners and potential customers

Staunchly is competence as an international ISO certifications service provider is well-known and respected around the world. We also offer ISO 14001 environmental management system foundation and internal auditor training courses to help prepare your firm for the challenges of implementation, certification, and continual improvement.

ISO 13485:2016
MEDICAL DEVICES QUALITY MANAGEMENT SYSTEM

03

ISO 13485:2016 outlines the parameters for a quality management system that demonstrates an organization's capacity to consistently offer medical devices and related services that fulfill customer and regulatory requirements. Design and development, production, storage and distribution, installation, or servicing of a medical device, as well as design and development or provision of connected operations, are all possible roles for such entities (e.g. technical support). Suppliers and external parties who deliver products, as well as quality management system-related services to such enterprises, might apply ISO 13485:2016.

Except when otherwise stated, the requirements of ISO 13485:2016 apply to all companies, regardless of their size or kind. Wherever criteria are stated to apply to medical equipment, the rules also apply to the organization's connected services.

Benefits of ISO 13485:2016:

ISO 13485 Certification will help you improve overall performance, decrease ambiguity, and boost market options, whether you're trying to operate worldwide or locally. Customers and regulators can see that a company has this accreditation because it demonstrates a dedication to quality.

1. Increase access to more markets worldwide with certification.
2. Outline how to review and improve processes across your organization.
3. Increase efficiency, cut costs and monitor supply chain performance.
4. Demonstrate that you produce safer and more effective medical devices.
5. Meet regulatory requirements and customer expectations

ISO 45001
OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS

04

ISO 45001 is a standard for occupational health and safety management systems that was first issued in March 2018. (OH & S). The ISO 45001 standard's principal goal is to decrease occupational injuries and disorders by promoting and safeguarding both physical and mental health.

The ISO 45001 certification defines the various concerns required for an occupational health and safety management system, which enables businesses to provide safe and healthy workplaces by preventing work-related injury and illness and proactively improving their occupational health and safety performance.

Benefits of ISO 45001:

- Shows commitment to occupational health and safety with an internationally recognized certificate
- Boosts safety awareness and engagement among employees
- Mitigates occupational hazard incidents systematically
- Restrains business disruptions and unnecessary downtime
- Enhances brand image among clients, authorities, and investors
- Improves confidence in the fulfillment of legal & other compliance requirements
- Accomplishes alignment with other ISO standards & business systems, streamlining both inter and intra-organization communication

ISO 50001
ENERGY MANAGEMENT SYSTEM

05

Established by the International Organization for Standardization (ISO), ISO 50001 is a new international standard for energy management systems. It is specially developed for organizations committed to focusing on their impact, preserving resources and developing the essence through a powerful energy management method.

Replacing the European standard, ISO 50001 is conceived as an international certification that defines particular concerns to establish, implement, maintain and enhance an energy management system, with the objective to help a business follow a methodical approach in attaining constant improvement of energy performance, involving energy efficiency, energy use and consumption.

Benefits of ISO 50001:

- Internationally recognized International Standard
- Energy cutback of up 10% within the first 12 months
- Minimized greenhouse gas (GHG) emissions and carbon footprint
- Assists in accordance with present and future voluntary and/or mandatory energy efficiency targets
- Improves corporate image and credibility among clients and stakeholders
- Helps make informed decision-making processes from system design through to operation & maintenance
- Enhanced energy awareness among employees at all levels
- Updated operational efficiencies and maintenance practices

ISO 22000:2018
FOOD SAFETY MANAGEMENT

06

The food safety management system is defined by ISO 22000:2005 / 22000:2018. It's a food-based industry-wide prevention-based food safety system that detects and prevents microbiological, chemical, and other dangers. It is applicable to all organizations, regardless of size, which is involved in any aspect of the food chain and wants to implement systems that consistently provide safe products.

Benefits of ISO 22000:2018 :

- An auditable standard with clear requirements provides a framework for third-party certification.
- Systematic management of prerequisite programs.
- Increased due diligence.
- System approach, rather than a product approach.

- Applicable to all organizations in the global food supply chain.
- Enables communication about hazards with partners in the supply
- chain

ISO/IEC 20000-1:2018
INFORMATION TECHNOLOGY —
SERVICE MANAGEMENT

07

ISO 45001 is a standard for occupational health and safety management systems that was first issued in March 2018. (OH & S). The ISO 45001 standard's principal goal is to decrease occupational injuries and disorders by promoting and safeguarding both physical and mental healthISO 20000-1 is an international quality management standard that focuses especially on IT service management. ISO 20000-1:2011 / 20000-1:2018 (the most recent version of ISO 20000-1) establishes a set of standardised IT service management system criteria (SMS). Given the importance of information technology to businesses, it's critical that both internal and external IT services are aligned with the demands of your company and customers.

Benefits of ISO/IEC 20000-1:2018:

- Reduction in incidents and improved incident management.
- Improving corporate image and credibility.
- Adoption of an integrated process to the delivery of IT services.
- Reduction in response times and interruptions to IT service.
- Improved management of costs, leading to financial savings.
- A culture of continuous improvement.
- Greater understanding of roles and business objectives.
- Ensuring legislative awareness and compliance.
- Protecting the company, assets, shareholders and directors.
- Increased customer satisfaction from internal and/or external customers.

ISO/IEC 27001:2013
INFORMATION SECURITY
MANAGEMENT SYSTEM

08

ISO 27001 is a widely recognised international standard for managing threats to the security of information you hold. You may demonstrate to your clients and other stakeholders that you are managing the security of your information by obtaining ISO 27001 certification. ISO 27001:2013 (the most recent edition of ISO 27001) sets forth a set of defined requirements for an Information Security Management System (ISMS). For establishing, implementing, operating, monitoring, maintaining, and enhancing your ISMS, the standard takes a process-based approach.

Benefits of ISO/IEC 27001:2013:

- Keeps confidential information secure.
- Provides customers and stakeholders with confidence in how you manage risk.
- Allows for secure exchange of information.
- Helps you to comply with other regulations (e.g. SOX).
- Provide you with a competitive advantage.
- Enhanced customer satisfaction that improves client retention.
- Consistency in the delivery of your service or product.
- Manages and minimizes risk exposure.
- Builds a culture of security.

ISO 41001
Facility Management Systems (FMS)

09

ISO 41001: 2018 was released in 2018 and is the first international FMS to be published by ISO. It provides a framework in line with the Annex SL structure to help organizations cultivate, implement and maintain an effective global facilities management system. It is designed to help procurement and facilities teams by providing a benchmark to measure the competency and efficiencies of facilities management systems including the consistency and capability of the services used.

A facility management system is designed to help organizations integrate people, locations, processes and procedures in order to drive the improvement of stakeholder's quality of life whilst keeping in mind company objectives of achieving continual business improvement.

Benefits of ISO 41001 certification:

- Improved cost efficiency
- Common structure to Annex SL
- Improved service consistency
- Improved health, safety, well-being of employees
- Improved strategic operations
- Edge over competitors
- Improved productivity & output
- Customer satisfaction
- Process efficiency

Is ISO 41001 certification right for me?

The requirements specified in ISO 41001:2018 can be applied to all organizations regardless of the type, size, location and scope of their business.

The quality of an organizations facilities management affects the health and well-being of the majority of their stakeholders.

How we can help you?

With a wealth of experience providing accredited management systems certifications, we are ideally placed to partner with you to meet stakeholder requirements and exceed industry expectations.

Our auditors are involved in a wide variety of industry committees and standards writing teams, helping us to maintain a keen awareness of changes within the industry. We are committed to ensuring customer awareness regarding changes in industry strategy, regulations, and standard requirements that may impact your management system approach.

Steps to Certification

Step 1:

Complete a Quote Request Form so that we can understand your company and requirements. You can do this by completing either the online quick quote or the online formal quote request form. We will use this information to accurately define your scope of assessment and provide you with a proposal for certification.

Step 2

Once you've agreed your proposal, we will contact you to book your assessment with an IOS 41001 Assessor. This assessment consists of two mandatory visits that form the Initial Certification Audit. Please note that you must be able to demonstrate that your management system has been fully operational for a minimum of three months and has been subject to a management review and full cycle of internal audits.

Step 3

Following a successful two stage audit, a certification decision is made and if positive, then certification to the required standard is issued by our organization. You will receive both a hard and soft copy of the certificate. Certification is valid for three years and is maintained through a programmer of annual surveillance audits and a three.

TRAINING COURSES

We believe that in order for an organization to adapt to the quality management system procedures, there should be an individual within the organization who has the full capability to implement international business protocols, allowing the company to expand without jeopardizing workplace and customer safety.

We can assist your firm by providing training courses that provide in-depth knowledge required for various business kinds, as well as ISO standards, to equip your staff with the knowledge and abilities to produce sustainable quality, thanks to our in-house instructors and specialists.

Training

- Lead Auditor
- Internal Auditor
- Lead Implementer
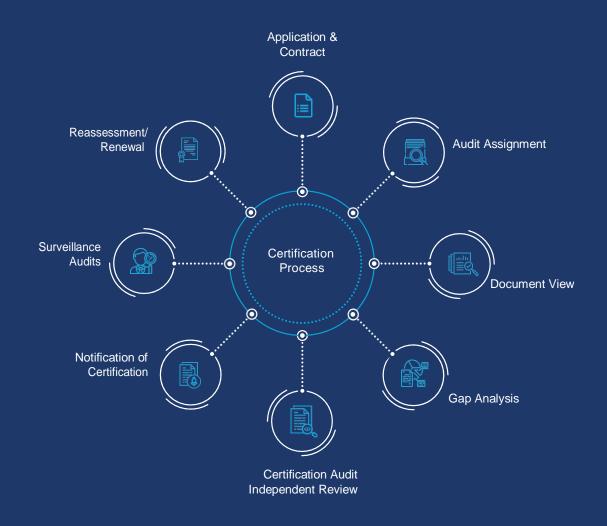
ISO CERTIFICATION PROCESS

Staunchly offers one-of-a-kind ISO ertification services to assist businesses improve their performance by outlining the business operation stages and procedures that must be implemented in order to reach their goals and objectives.

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CERTIFICATION PROCESS INVOLVES

- Selection of certification required
- Full knowledge about the goal to achieve
- Information gathering
- Review of the existing management system
- Technical support from competent staff available
- Management Involvement
- Identification of Non-Conformity

Application &
Contract

Reassessment/
Renewal

Audit Assignment

Certification
Process

Surveillance
Audits

Document View

Notification of
Certification

Gap Analysis

Certification Audit
Independent Review

WHY CHOOSE US?

- We listen carefully and connect with our clients easily.

- Staunchly will help you find the right certification structure that suits your organization which is flexible enough to remain significant as your business diversifies and grows.

- We ensure that all of our auditors have enough knowledge not just in the specific standards but also within the business operation that they audit.

- We are committed to providing continuity of auditors to ensure the consistency of your certification program.

- We link you to similar organizations or potential business partners across the globe.

- We have strong elements of technical knowledge and believe in upholding reliability.

- We also provide training for ISO standard for awareness and internal audit to enhance knowledge on implementation and continuous improvement of the management system.

KEY HIGHLIGHTS

Head Office in United Kingdom

Corporate office in India

15+ Year Experience

25+ Overseas Locations

30+ Countries Client Presence

International Accreditations

IAF MLA Signatory

Client Data on
www.iafcertsearch.org
Global IAF Directory of Clients

8+ accredited Standards

2000 + Certified Clients worldwide

150 + Auditors Globally

SOME OF OUR CLIENT

STAUNCHLY OPERATES ON AN INTERNATIONAL BASIS IN QUALITY MANAGEMENT WORLDWIDE

Staunchly is one of the few certifying
bodies in the world that is known
for delivering high-quality services
on time and with a total
commitment to customer satisfaction.

OUR GLOBAL PRESENCE

INDIA	SPAIN	LATVIA	VIETNAM	BANGLADESH
ITALY	ALBANIA	EGYPT	TURKEY	INDONESIA
PERU	GREECE	BELARUS	SINGAPORE	NETHERLAND
UAE	ROMANIA	ECUADOR	SYRIA	
IRAQ	POLAND	CROAZIA	GERMANY	

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Receive the necessary ISO certification and training to ensure the business meets international quality and safety standards.

Registered with Registrar of Companies International certification service as per ISO 17021 which is fair to all who wish to avail our services.

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Staunchly Management And System Services Limited

STAUNCHLY
SERVICES